

# CNA Testing Information and Instructions

After you complete all aspects of your CNA class you can register for your state exams using the steps below

## Helpful Links:

### [Credentia - Washington CNA State Testing Home Page](#)

Click this link to navigate to the Credentia Home Page for Washington CNA test takers

### [Credentia - Registration Quick Reference Guide](#)

Click this link to view a testing guide released by Credentia. It will contain much of the same information that is detailed below. You will want to use this guide and the information below to schedule your exam. You will find useful and important information in both places.

### [Credentia – Login Page](#)

## How to Register for your CNA Exams through Credentia:

### Step 1

#### [Create an account with Credentia](#)

You will need to click the link above and make a user account with Credentia. They will ask you to enter your name, address, phone #, birth date, Social Security Number, email address, etc. Once you submit your information they will send you an email to activate your account.

*\*If you previously had an account with Pearson Vue then your old data should transfer to your new account as long as your basic info and SSN match your Pearson Vue account on file.*

*\*If you do not have a Social Security number then you will need to request a candidate ID number from DSHS before you can create your account. Please send your email request to:*

[obraregistry@DSHS.wa.gov](mailto:obraregistry@DSHS.wa.gov)

*In your request please let them know that you recently completed a NAC/CNA training program. Tell them that you don't have a SSN and request a candidate ID number so you can test.*

*You will need to include some basic info about yourself. Please include:*

**First Name, Middle Name, Last Name, Birth Date, Phone Number, Address (Including ZIP Code)**

*They should contact you within a day or two with a candidate ID number. You can then use that number to set up your account and proceed to testing.*

### Step 2

#### [Submit a Testing Application Form](#)

[Click here for picture guided application instructions \(start on page 3 of the guide\)](#)

[Log into your Credentia account](#) and click on the link that says: "Start New Application"

On the application form you will need to select your eligibility route. Most of our students will select either "New Nursing Assistant" or "Alternative Bridge Nursing Assistant". If you completed one of our full CNA Day or Evening programs, then please select "New Nursing Assistant". If you are a Home Care Aide and completed our 24 hour Bridge program then please select the "Alternative Bridge" option.

Once you verify that information you will need to enter your graduation details. You will be asked to select your school from a list of options. Please make your selection based on what class you attended.

- If you were in the Full CNA (Day or Evening) class in Olympia choose: 51693
- If you were in the Full CNA (Day or Evening) class in Lakewood/Tacoma choose: 51703
- If you were in the HCA to CNA Bridge Program in Lakewood/Tacoma choose: 51722
- If you were in the HCA to CNA Bridge Program in Olympia choose: 51698

You will also need to enter your graduation date. This is the date listed on your official ProCare certificate. If you have not yet picked up your certificate then please email [erik@procareacademy.org](mailto:erik@procareacademy.org) to arrange a time to pick it up. I can update your graduation date if your submission is incorrect.

The form will also ask if you are requesting any accommodations for a disability. Please read the following information if you plan to request accommodations:

- [Accommodation Overview](#)
- [How to Submit an Accommodation Request](#)

ProCare will receive your application once it has been submitted. At first there was a delay, but we are now receiving the applications very quickly once they've been submitted.

When we receive the application, we will check your account. We will make sure you passed the class, paid off your balance, and entered the correct graduation date. If everything is accurate, we will approve the request.

You will receive an email from Credentia when you are approved. This will allow you to proceed to scheduling your exams. If you are not approved, you will receive an email that will detail why your application was rejected. You will need to fix the items listed and re-submit your application.

### **Step 3**

#### **Schedule your NAC/CNA State Exams**

[Click here for picture guided exam registration instructions \(start on page 8 of the guide\)](#)

Log into your Credentia account and select "Exam Schedule" from the sidebar. Click the link that says, "Register for Exam". You can do the exams in any order. If possible, I would recommend spacing the exams out a little bit so you will have adequate time to prepare for each exam.

You will be given a list of 4 different exams. You will need to register for the skills exam and one of the written/oral exams.

#### **Registering for the Written Exam**

You should see 3 options for the written exam. Here are the 3 exams you should see:

- Written Exam
- Oral English Exam
- Oral Spanish Exam

You only need to select one of these options. Oral exams will be read through headphones in English or Spanish. The Written Exam option will be very similar to the way Exams were given during your ProCare class. The types of questions asked will be the same on all exams. [Practice Written Exam](#)

You can register for written or oral exams and take them online as long as you have a desktop/laptop that is compatible with their software. [Click this link for more information about testing online.](#)

Or you can take the written/oral exam at a testing facility. [Click here for more information about doing the exam at a test center.](#)

## **Registering for the Skills Exam**

Skills Testing has been difficult recently. The testing company (Credentia) does not have enough evaluators to keep up with demand and many skills tests have been cancelled. You can still schedule exams at ProCare, but we expect Credentia to cancel many of our exams over the next few months. You may want to try one of the other test centers listed below if you are in a hurry to take your skills exam. The State has been working on getting these new test centers up and running over the last month. Tests at these locations are less likely to be cancelled and they can accommodate more students per exam date. You can still schedule exams at ProCare but please be aware that some exams will likely be cancelled until Credentia can hire more evaluators.

**When searching please put the Test Center Number in the "Test Center ID" box and put the school name in the "Test Center Name" box.**

**Test Center Name: ProCare Academy (Olympia) – Test Center ID #48414**

**----New Test Centers----**

**Test Center Name: Green River College (Auburn) – Test Center ID #48455**

**Test Center Name: Clark College (Vancouver) – Test Center ID #48458**

**Test Center Name: Wenatchee Valley College (Wenatchee) – Test Center ID #48457**

**Test Center Name: Walla Walla College (Walla Walla) – Test Center ID #48456**

You can pay for your exams once you have one or both of the exams in your cart. [You can view picture guided payment instructions here \(payment info found on pages 12 & 13 of guide\)](#)

You can always contact Credentia 888.252.8712 with any questions.

## **Study Resources:**

[Skills Videos](#)

[Practice Written Exam](#)

Feel free to email me with any questions as well.

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