

How To Register For Pearson Vue Nursing Assistant State Exams

1. You will receive an email from Pearson Vue. The email will contain a link that will allow you to create or recover your Pearson Vue account.

- You will only receive this email after you complete the full NAC training class and you have completed/submitted your clinical hours to ProCare. Your account balance with ProCare needs to be paid in full as well.

2. Click the link in the email. It will take you to the Pearson Vue website. You will be asked to select and answer 2 security questions. These will be used if you forget your login information.

3. After you answer the security questions you will be asked to create a username and password. **Do not forget your login information. Pick something you will remember.**

- The link in the email will only work one time. When you click the link, you need to answer the security questions and create a username/password. If you click the link and those items are not completed, then you will need to request a new email from Pearson Vue.
- You can request a new email by clicking the forgot password/username (recovery) link on the Pearson Vue login page. You can also use this link: <https://tinyurl.com/ExamNewEmail>
- If you want to log back into your Pearson Vue account, you can find the returning user login link on ProCare's "Resources" page. You can also use this link: <https://tinyurl.com/ExamCNA>

4. Once you have created your username/password you will be directed to fill out your personal information. This will include your date of birth, address, Social Security Number, etc. When you complete the form, you will click on the "verify" button on the bottom of the page.

- If you are using a mobile device the software may reject your Social Security Number. This is a common error. Try again using a laptop/desktop or a different mobile device. I have not had any issues using the Chrome browser on my laptop so it should work.
- You will need to email DSHS if you do not have a Social Security Number. The email address you need to contact is listed in the form right above the Social Security Number section. You will tell them you don't have a Social Security Number at this time, and you are requesting a Candidate ID number to take your NAC state exam. You will also need to include your name, date of birth, address, and phone number. They will send you a Candidate ID to use instead of a Social Security Number.

5. After you click the "verify" button in step 4 you will be taken to the Pearson Vue home page. Read this page carefully. It will start with any important notices or alerts. Underneath that section you should see something that says, "Welcome to the Washington Nursing Assistant Credential Management System". It will tell you to fill out the "Washington Nursing Assistant Registration Application". This form must be filled out and submitted before you can register for your exams.

6. Click the link for the "Washington Nursing Assistant Registration Application". It will inform you that you get up to 4 attempts to pass the exam. It will also ask if you are requesting any accommodations for a

disability. If you are requesting accommodations, then click “yes”. You will need submit doctors notes or any other information they require prior to scheduling the exam. If you select “no” you can proceed to registering for the exam after you submit this form.

- At the bottom of this form you will see a button that says “save” and another that says “submit”. You will need to click “submit” if you wish to proceed to scheduling your exams.

7. You will now see a link on the Pearson Vue home page that says, “click here to schedule your nurse aide exams”. Click that link. You should see 4 pre-approved exams – Skills exam, written exam, oral English exam, oral Spanish exam. Everyone will do the skills exam. The other 3 are all written exams. You will only pick one of them. Most students will do the one labeled written exam, but you also have the choice to do the oral English or oral Spanish exam. Students will wear headphones if you pick one of those exams and you will receive the questions orally in English or Spanish.

- If you do not see any pre-approved exams, then you can contact Pearson Vue 888.252.8712 or you can send me a message erik@procareacademy.org

8. To register for the skills exam- Click the skills exam link. It will take you to a landing page that says it will cost \$80. Click “next”. You will now see a list of regional test centers that offer the skills exam. They are listed in order starting with the center closest to your home address. You can take the exam at any of these locations or you can take the skills exam at our Olympia ProCare facility. To test with ProCare you will need to enter the in-facility code 48414 into the in-facility test box and press search.

9. Navigate through the calendar and find an exam date that works for you. Click on the date when you find an open exam. It will bring up the available test start times on that date. If you click on the start time it will add that exam to your order.

10. To register for the written exam you will follow these steps again. Click “add another exam” then click the written exam you wish to take. The written exam is not available at our ProCare location, so you need to search by your address to view the closest written exam locations. Most students have been testing out of the Tacoma Community College exam center. Find the exam date that works for you and add it to your order.

11. You should now be able to checkout and pay for your exams. You will pay using a debit/credit card. After you make your payment you will receive two emails. One email will be a receipt. The other email will be the registration information (date/time/location/etc.)

12. You can always log back into your account to view your registration (<https://tinyurl.com/ExamCNA>). If you need to cancel or transfer, you can do that through the Pearson Vue website, or you can call Pearson Vue 888.252.8712.

13. You will also log back into your account to view your text results after you complete your exams. Don’t lose your login information.

Below you will find the same basic instructions as above but with pictures to guide you

Washington Nursing Assistant Candidate experience

Activate your Credential Manager account

Candidates: Follow the steps below to activate your Credential Manager account.

1

You will receive an account activation email. Click the activation link in the email as shown in the example below:

Subject: New Account Activation Self Registration

Dear Brent Candidate,

Your user login to Washington Nursing Assistant program profile has been created.
Your new wana ID is: 48000307

To activate your account please go to
<https://i7lp.integral7.com/durango/aa?aakey=hwQiWLBkCYUYpbnhvGxZ>
Your account authorization code is: ioG123

Once you activate your account, you will be asked to verify your username and set your password. You will be able to access your account immediately. After you have activated your account, you will not be able to access the above link.

Please note that the account activation link will expire on Fri Mar 18 10:30:13 CDT 2016.

2

You are directed to the Security Questions page. Select security questions for your account and provide the responses. Then click **Save**.



Security Questions

Question #1*
Select

Answer*

Question #2*
Select

Answer*

3

On the New Registration page, you can change your username from the default assigned. Then, enter a password for your account and click **Submit**.



New Registration

Security Questions Added/Updated Successfully.
Enter a new Username and Password below.

Username 0610000200

Password

Confirm Password

4

Enter your personal information. **Please make sure the email address you enter is the same email you gave to your training program (provider).**

Personal Information

Amy Candidate - 0610000200

Candidate Record

Initially, and every 180 days, we like to verify your demographic information. Please verify your information or use the Update Personal Info link to the left to make the appropriate changes. Once verified, you may access the other areas of the site.

Fields marked with an * are required.

General Information Verify that name is as it should appear on certificate

Enter your name and social security number EXACTLY as it appears on your government-issued identification.

ID Name	ID	Last Updated
Registry ID	0610000200	02/22/2016
PROVIDER/WEBSITE	0610000200	02/22/2016

Prefix:

First Name: **Amy**

Middle Name:

Last Name: **Candidate**

5

Scroll to the bottom of the page and review the End User License Agreement. Then click **Verify**. You will be directed to your home page.

End User License Agreement

PLEASE READ THIS END USER LICENSE AGREEMENT ("AGREEMENT") CAREFULLY. NURSE AIDES COLORADO ("CREDENTIAL SPONSOR") HAS BEEN GRANTED A LICENSE BY PEARSON CREDENTIAL MANAGER A BUSINESS OF PACE PEARSON, INC. ("PCM") TO USE THE PCM SOFTWARE AND SYSTEM (THE "SYSTEM") TO MANAGE ITS CANDIDATE AND CERTIFICANT INFORMATION. PCM IS WILLING TO GRANT TO EACH CREDENTIAL SPONSOR CANDIDATE AND/OR CERTIFICANT A LICENSE TO ACCESS AND USE THE PCM CREDENTIAL MANAGER SYSTEM, BUT ONLY UPON HIS/HER ACCEPTANCE OF THE TERMS AND CONDITIONS OF THIS AGREEMENT. BY CLICKING ON THE "I AGREE" BUTTON, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT, UNDERSTAND IT AND AGREE TO BE BOUND BY ITS TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO BE BOUND BY EACH OF THE FOLLOWING TERMS AND CONDITIONS YOU WILL NOT GET ACCESS TO THE SYSTEM.

6

You must now complete and submit your application to take the NNAAP exam. Follow the instructions on your home page as shown in the example below:



Note: If you have requested an accommodation, the candidate will see the following landing page.

Your Application has been submitted.

Thank you for submitting your Washington Nursing Assistant Registration Application form.

Your application is pending verification of your ADA Accommodations Request, you will be notified by email if your ADA Accommodations request has been approved. You will then be able to schedule your examinations.

If no accommodation was requested, the candidate will see the following landing page and can schedule their exam by clicking on the link

Washington Nursing Assistant Registration Application is now complete!

Congratulations! You have successfully completed your Nursing Assistant training program and your application.

[Click here to schedule your Nurse Aide examination\(s\).](#)

The Regional Test Sites and Test Schedule can be found on the [Washington Nurse Aide website](#).

Candidate account activation

Candidates will receive an email after a roster is imported. They must first activate their accounts, and then submit their applications.

After candidates activate their accounts, they can log in with the URL below. If they forget their username or password, account recovery options are provided on the login page.

Candidate URL:

https://i7lp.integral7.com/durango/do/login?ownername=wana&usertype=admin&link_origin=logoff

Candidate will select 1 exam at a time . We will do SKILLS first

PEARSON VUE

[Home](#) | [My Profile](#) | [My Order](#) | [Return to Testing Program website](#) | [Sign Out](#)

Washington

Home

Signed In as: Alexander4 Candidate
Candidate ID: 4800000500

Nurse Aide Washington Exams

Pre-approved Exams

- [PR: NNAAP Skills](#)
- [AW: NNAAP Written](#)
- [AO: NNAAP Oral English](#)

My Account

- ▶ [My Profile](#)
- ▶ [Preferences](#)
- ▶ [Exam History](#)
- ▶ [My Receipts](#)

Upcoming Appointments

You do not have any appointments scheduled.

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Verify this is the correct exam. Click

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Washington
Nurse Aides

Signed In as: Alexander4 Candidate
Candidate ID: 4800000500

Exam Details

[View My Authorization Information](#)

Exam: PR: NNAAP Skills
[View Testing Policies](#)

Price*: USD 74.00

Language: English

*Prices listed are based on today's date and do not include local taxes which may be applicable.

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Schedule this Exam

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Will give you closest centers to your home address. Choose up to 3 sites at a time for availability

(If you are testing In-Facility (INF), type in INF code

Choose a center. Click

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Washington
Nurse Aides

Signed In as: Alexander4 Candidate
Candidate ID: 480000500

Test Center Search

Exam Selection: PR: NNAAP Skills | Language: English [Change Exam](#)

Find Regional Test Centers (RTS) Near You

Your Address:

1212 Waverly Place, Seattle, Washington, 98076, United States

[Search by Address](#)

OR

Find In-Facility Test Centers (INF)

Test Center Code:

[Search by Code](#)

You can select **up to three** test centers to compare availability.

Test Center	Distance* Show km	Directions
<input type="checkbox"/> 1 NURSING ASSISTANT TRAINING INST 18336 AURORA AVENUE # 102 SHORELINE, Washington 98133 United States	8.2 mi	Get Directions
<input type="checkbox"/> 2 NAC ESSENTIAL PREP 2937 BROADWAY EVERETT, Washington 98201 United States	20.5 mi	Get Directions
<input type="checkbox"/> 3 MARTHA & MARY HEALTH CARE 19160 FRONT STREET NE POULSBORO, Washington 98370 United States	20.6 mi	Get Directions

[Next](#)



Available dates are shaded . Click on one any of the shaded dates

PEARSON VUE

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Washington
Nurse Aides

Signed In as: Alexander4 Candidate
Candidate ID: 480000500

Choose Appointment

Exam Selection: PR: NNAAP Skills | Language: English

[Change Exam](#)

Test Center

WA Fake Site - RTS
211 PIONEER ROAD W.
LONG BEACH, Washington 98631
United States

[Change Test Centers](#)

Select Date [Why can't I find an available appointment?](#)

April 2016							May 2016						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
							1	2	3	4	5	6	7
8	9	10	11	12	13	14	15	16	17	18	19	20	21
22	23	24	25	26	27	28	29	30	31				

Show available appointments on

Select a date on the calendar to see available appointments:

Choose time (morning session is filled before afternoon session is available. Check afternoon if nothing listed for morning)

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[Home](#) | [My Profile](#) | [My Order](#) | [Return to Testing Program website](#) | [Sign Out](#)

Washington
Nurse Aides

Signed In as: Alexander4 Candidate
Candidate ID: 480000500

Choose Appointment

Exam Selection: PR: NNAAP Skills | Language: English

[Change Exam](#)

Test Center

WA Fake Site - RTS
211 PIONEER ROAD W.
LONG BEACH, Washington 98631
United States

[Change Test Centers](#)

Select Date [Why can't I find an available appointment?](#)

April 2016							May 2016						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
					1	2	1	2	3	4	5	6	7
8	9	10	11	12	13	14	15	16	17	18	19	20	21
22	23	24	25	26	27	28	29	30	31				

Show available appointments on

Available Start Times: Sunday, May 1, 2016 at WA Fake Site - RTS

Morning

09:00 AM

Afternoon

None available

Review date, time and location. (First time test takers must take both written/Oral and Skills at the same testing location on the same date). If correct, choose "Add Another Exam" or if not first time test taker "Proceed to Checkout"

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Washington
Nurse Aides

Signed in as: Alexander Candidate
Candidate ID: 800000500

My Order

Description	Details	Price	Actions
Exam PR: NNAAP Skills Language: English Exam Length: 30 minutes	Appointment Sunday, May 1, 2016 Start Time: 09:00 AM CDT Change Appointment Location WA Fake Site - RTS 211 PIONEER ROAD W. LONG BEACH, Washington 90631 United States Change Test Center	74.00	Remove

Subtotal	74.00
Estimated Tax	0.00
ESTIMATED TOTAL DUE	USD 74.00

[Add Another Exam](#) or [Proceed to Checkout](#)

You can enter voucher/promotion codes on the payment screen.

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Repeat process for WRITTEN

Review order. If ok, click "Proceed to Checkout"

Washington Nurse Aides

Signed In as: Alexander4 Candidate
Candidate ID: 480000500

My Order

Description	Details	Price	Actions
Exam PR: NNAAP Skills Language: English Exam Length: 30 minutes	Appointment Sunday, May 1, 2016 Start Time: 09:00 AM CDT Change Appointment Location WA Fair Site - RTS 211 PIONEER ROAD W LONG BEACH, Washington 98631 United States Change Test Center	74.00	Remove
Exam AW: NNAAP Written Language: English Exam Length: 120 minutes	Appointment Sunday, May 1, 2016 Start Time: 07:00 AM CDT Change Appointment Location WA Fair Site - RTS 211 PIONEER ROAD W LONG BEACH, Washington 98631 United States Change Test Center	36.00	Remove

Subtotal: 110.00
Estimated Tax: 0.00
ESTIMATED TOTAL DUE: USD 110.00

[Add Another Exam](#) or [Proceed to Checkout](#)

Confirm Personal Information. CLICK "Next"

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Washington Nurse Aides

Signed In as: Alexander4 Candidate
Candidate ID: 480000500

Checkout - Step 1: Confirm Personal Information

[Confirm Personal Information](#) | [Agree to Policies](#) | [Enter Payment](#) | [Submit Order](#) | [Summary](#)

IMPORTANT: Your name must exactly match the identification that is presented at the test center or you will not be able to sit your exam. [Update my information.](#)

Name: Alexander4 Candidate

Telephone: +1 800-657-3564

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[Next](#)

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Review Washington Nursing Assistant Testing Policies. Read, agree by putting v. CLICK

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Washington
Nurse Aides

Signed In as: Alexander4 Candidate
Candidate ID: 4800000500

Checkout - Step 2: Agree to Policies

Confirm Personal Information | **Agree to Policies** | Enter Payment | Submit Order | Summary

Nurse Aide Washington Policies

PR: NNAAP Skills

Admission Policy

For NNAAP Skills, NNAAP Written:

You must arrive 30 minutes prior to your scheduled time for BOTH the written and skills examinations. If you are late for the written examination you will not be allowed to test and your fees will not be refunded. Skills evaluation times are approximate.

You will be required to bring two (2) original forms of current, not expired, official signature-bearing identification one of which must be photo-bearing. Your name on your identification must be the same as the name you used on the application to register.

No personal items may be taken into the testing room. This includes all bags, books not authorized by the sponsor and notes. Phones, pagers, or any other electronic devices are not permitted to be used and must be turned off during testing. There is no place for storage of personal belongings at the test center.

Please refer to the Washington Nurse Aide handbook for additional details and information.

Reschedule Policy

Fees are non-refundable and non-transferable. If you wish to reschedule your exam, you must contact Pearson VUE at least nine (9) calendar days before your scheduled examination date. You are permitted one (1) time to re-schedule your examination without penalty. Your fee will be transferred to your new examination date. Rescheduling less than nine (9) calendar days prior to your scheduled examination will result in forfeiting your exam fees.

Cancellation Policy

Fees are non-refundable and non-transferable. If you wish to re-schedule your exam, you must contact Pearson VUE at least nine (9) calendar days before your scheduled examination date. You are permitted one (1) time to re-schedule your examination without penalty. Your fee will be transferred to your new

I have read and agree to the Nurse Aide Washington policies listed above.

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Next

Then choose "NEXT"

Choose payment type (Voucher or Credit Card)

Checkout - Step 3: Enter Payment

Confirm Personal Information Agree to Policies **Enter Payment** Submit Order Summary

Order Total

Subtotal: 110.00

ESTIMATED TOTAL DUE: USD 110.00

Add Voucher or Promo Code [What is this?](#)

Voucher/Promotion Code:

Required information is marked with an asterisk (*).

Card Details

We accept the following cards:   

*Card Type:

*Card Number:
(Do not include hyphens or spaces)

*Expiration Date:

If choosing Credit Card complete Card Details and Billing Information. Click "Next"

Billing Address

This address must match the address that appears on the account.

*Country:

*Address 1:

Address 2:

Address 3:

*City:

*State:

* Zip/Postal Code:

*Telephone: +

[Country Codes](#)

Your card will not be charged until you submit your order on the next page.

Review payment information; click "next"

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Washington
Nurse Aides

Signed In as: Alexander4 Candidate
Candidate ID: 4800000500

Checkout - Step 3: Enter Payment

Confirm Personal Information | Agree to Policies | **Enter Payment** | Submit Order | Summary

Order Total

Subtotal: 110.00

Estimated Tax: 0.00

Promotion Code: -110.00

Washington Nurse Aide UAT

[Remove](#)

ESTIMATED TOTAL DUE: USD 0.00

Required information is marked with an asterisk (*).

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Review, click "Submit Order"

PEARSON ALWAYS LEARNING

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Washington Nurse Aides

[Signed In as: Alexander Candidate Candidate ID: 4800009101](#)

Checkout - Step 4: Submit Order

Confirm Personal Information | Agree to Policies | Enter Payment | **Submit Order** | Summary

Your order is NOT complete until you click the "Submit Order" button.

Confirm Order Details

Description	Details	Price
Exam PR: NNAAP Skills Language: English Exam Length: 30 minutes	Appointment Sunday, May 1, 2016 Start Time: 09:00 AM CDT Location WA Fate Site - RTS 211 PIONEER ROAD W LONG BEACH, Washington 98521 United States	74.00
Exam AW: NNAAP Writing Language: English Exam Length: 120 minutes	Appointment Sunday, May 1, 2016 Start Time: 07:00 AM CDT Location WA Fate Site - RTS 211 PIONEER ROAD W LONG BEACH, Washington 98521 United States	36.00

Payment Details

Exams for: Name: Alexander Candidate Candidate ID: 4800009101	Order Total Subtotal: 110.00 Tax: 0.00 Promotion Code: -110.00 - Washington Nurse Appoint TOTAL DUE: USD 0.00 USD 0.00
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[Previous](#) [Cancel Order](#) [Submit Order](#)

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You can now print the summary by choosing "PRINT SUMMARY"

To exit click "Return Home"

PEARSON VUE

[Home](#) | [My Profile](#) | [My Order](#) | [Return to Testing Program website](#) | [Sign Out](#)

Washington
Nurse Aides

Signed in as: Alexander4 Candidate
Candidate ID: 4800000500

Checkout - Step 5: Summary

[Confirm Personal Information](#) | [Agree to Policies](#) | [Enter Payment](#) | [Submit Order](#) | [Summary](#)

 An email confirmation has been sent to: alex@gmail.com

 [Print Summary](#)

Exam Details

Description	Details	Order Information	Price
Exam PR: NNAAP Skills Language: English Exam Length: 30 minutes	Appointment Sunday, May 1, 2016 Start Time: 09:00 AM CDT Location WA Fake Site - RTS Get Directions	Order Number/Invoice 0029-9404-9736 Registration ID 298498095 Status Scheduled	74.00
Exam AW: NNAAP Written Language: English Exam Length: 120 minutes	Appointment Sunday, May 1, 2016 Start Time: 07:00 AM CDT Location WA Fake Site - RTS Get Directions	Order Number/Invoice 0029-9404-9736 Registration ID 298498096 Status Scheduled	36.00

 [Print Summary](#)

[Return Home](#)

A confirmation notice will be sent to your email account (see below)

Click sign off in upper right hand corner

PLEASE DO NOT RESPOND TO THIS EMAIL

This email contains important information about the exam(s) you scheduled, the location and the rules. Please ensure these details are correct. If any information is not correct, please contact Pearson VUE immediately.

Appointment Details

Order Number: 0028-9004-8788

Exam:	AW - NNAAP Written - English (ENL)
Candidate:	Alexander Candidate
Candidate ID:	480000050
Registration ID:	28848898
Date:	01 May 2016
Time:	07:00 AM (Time shown is test center local time.)
Appointment Length:	120 Minutes
Test Center Location (Directions shown below)	WA FASE SITE - RTE 211 PIONEER ROAD W LONG BEACH, WASHINGTON 98531 UNITED STATES

Exam:	PI - NNAAP Skills - English (ENL)
Candidate:	Alexander Candidate
Candidate ID:	480000050
Registration ID:	28848898
Date:	01 May 2016
Time:	08:00 AM (Time shown is test center local time.)
Appointment Length:	80 Minutes
Test Center Location (Directions shown below)	WA FASE SITE - RTE 211 PIONEER ROAD W LONG BEACH, WASHINGTON 98531 UNITED STATES

Admission Policy

For **PI/ENL** Skills, **ENL** Written:

You must arrive 30 minutes prior to your scheduled time for BOTH the written and skills examinations. If you are late for the written examination you will not be allowed to test and your fees will not be refunded. Skills evaluation fees are approximate.

You will be required to bring two (2) original forms of current, not expired, official signature-bearing identification one of which must be photo-bearing. Your name on your identification must be the same as the name you used on the application to register.

No personal items may be taken into the testing room. This includes all bags, books not authorized by the sponsor and notes. Phones, pagers, or any other electronic devices are not permitted to be used and must be turned off during testing. There is no place for storage of personal belongings at the test center.

Please refer to the Washington Nurse Aide handbook for additional details and information.

Rescheduling Policy

Fees are non-refundable and non-transferable. If you wish to reschedule your exam, you must contact Pearson VUE at least nine (9) calendar days before your scheduled examination date. You are permitted one (1) time to re-schedule your examination without penalty. Your fee will be transferred to your new examination date. Rescheduling less than nine (9) calendar days prior to your scheduled examination will result in forfeiting your exam fee.

Cancellation Policy

Fees are non-refundable and non-transferable. If you wish to re-schedule your exam, you must contact Pearson VUE at least nine (9) calendar days before your scheduled examination date. You are permitted one (1) time to re-schedule your examination without penalty. Your fee will be transferred to your new examination date. Rescheduling less than nine (9) calendar days prior to your scheduled examination will result in forfeiting your exam fee.

Additional Information:

In exceptional situations only, Pearson VUE will consider issuing an absence. Please refer to the Washington Nurse Aide candidate handbook for absence policy.

NOTE: Your test ticket MUST schedule to test BOTH the Written (or Oral) Examination and Skills Evaluation for the same day AND at the same location.

Pearson VUE will not be held responsible for expenses incurred beyond the cost of the exam, including but not limited to travel expenses and lost wages on the day of the exam.

Directions to Test Center

Center: WA FASE SITE - RTE

This is a FASE Site. NO TESTING WILL TAKE PLACE AT THIS SITE.

<http://Pearson.vue.com/faq/261636/>